

# OPENNING ACCOUNT & DEBIT CARD VIA SHINHAN SOL VIET NAM

## INTRODUCTION



- SOL Mobile Banking is an application of Shinhan Bank Vietnam, to help customers experience banking products and services in the most convenient way;
- For new account opening customers, please refer to below instruction to open account and debit card.

## WHAT YOU SHOULD PREPARE



Smart phone  
with Internet-connected (\*)



Chip-based Identification card (\*\*)



“Shinhan SOL Vietnam” application

You could download it on App Store/ Google Play



Or: Scan this QR for downloading



(\*) Apply for Vietnam valid phone number only;

(\*\*) Support for resident Vietnamese customer only.

# STEPS TO APPLY FOR ACCOUNT & DEBIT CARD VIA SOL APP



## 1. Device validation

- Download & open Shinhan SOL application;
- Device validation



## 2. Take photo of Identity Document

- Take photo of valid Vietnam ID document
- Scan ID with NFC supported technology



## 3. Face recognition

- Take selfie for face matching



## 4. Input information & Register card

- Input personal and occupation information;
- Register for card, account, E-banking service.



## 5. Sign contract with e-Signature

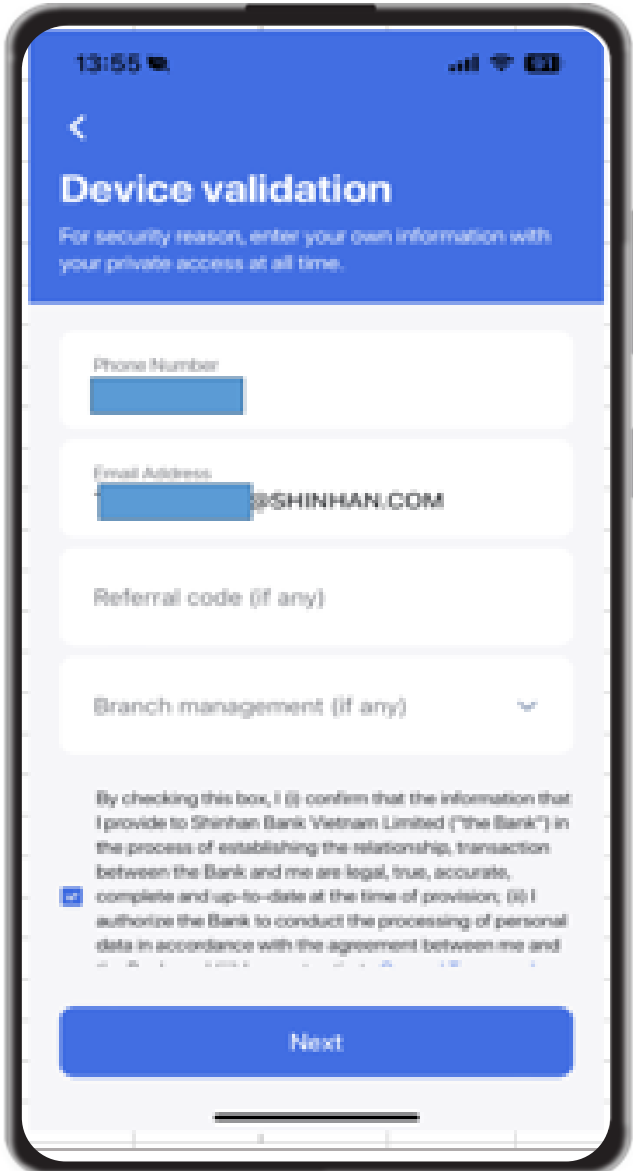
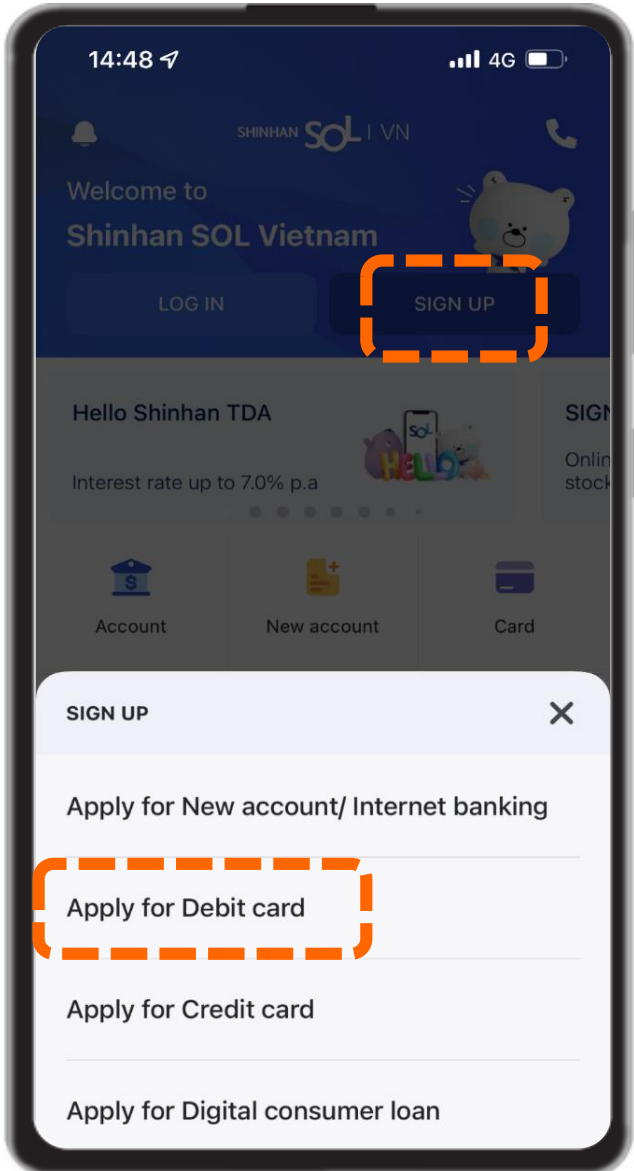
- Review application;
- Sign contract with valid e-Signature.



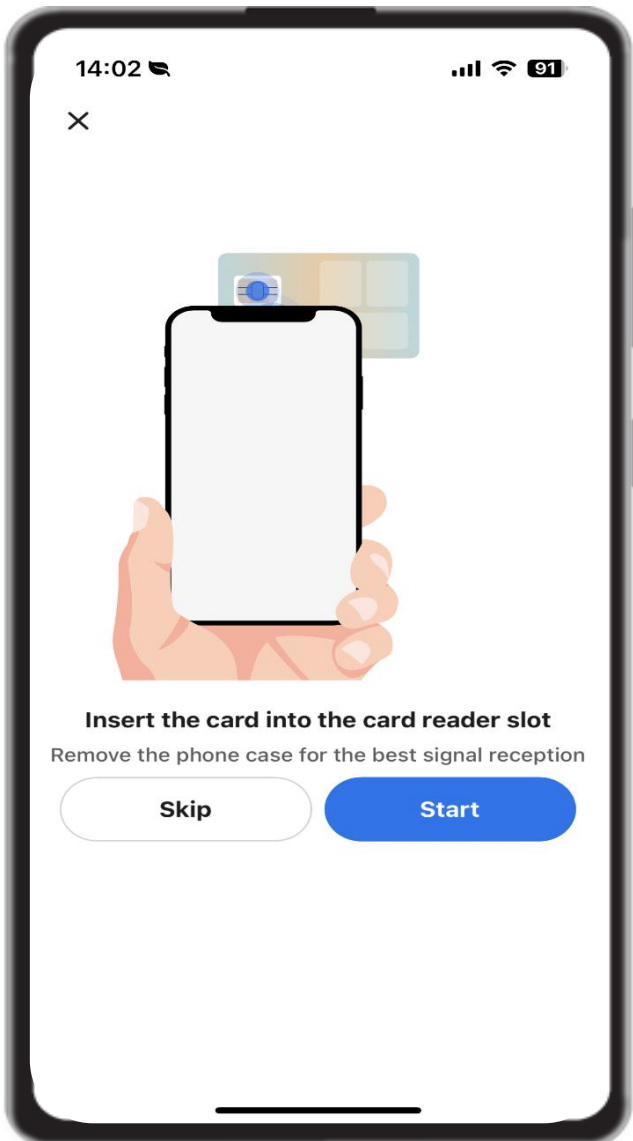
# PROCESSING



## Step 1: Device validation

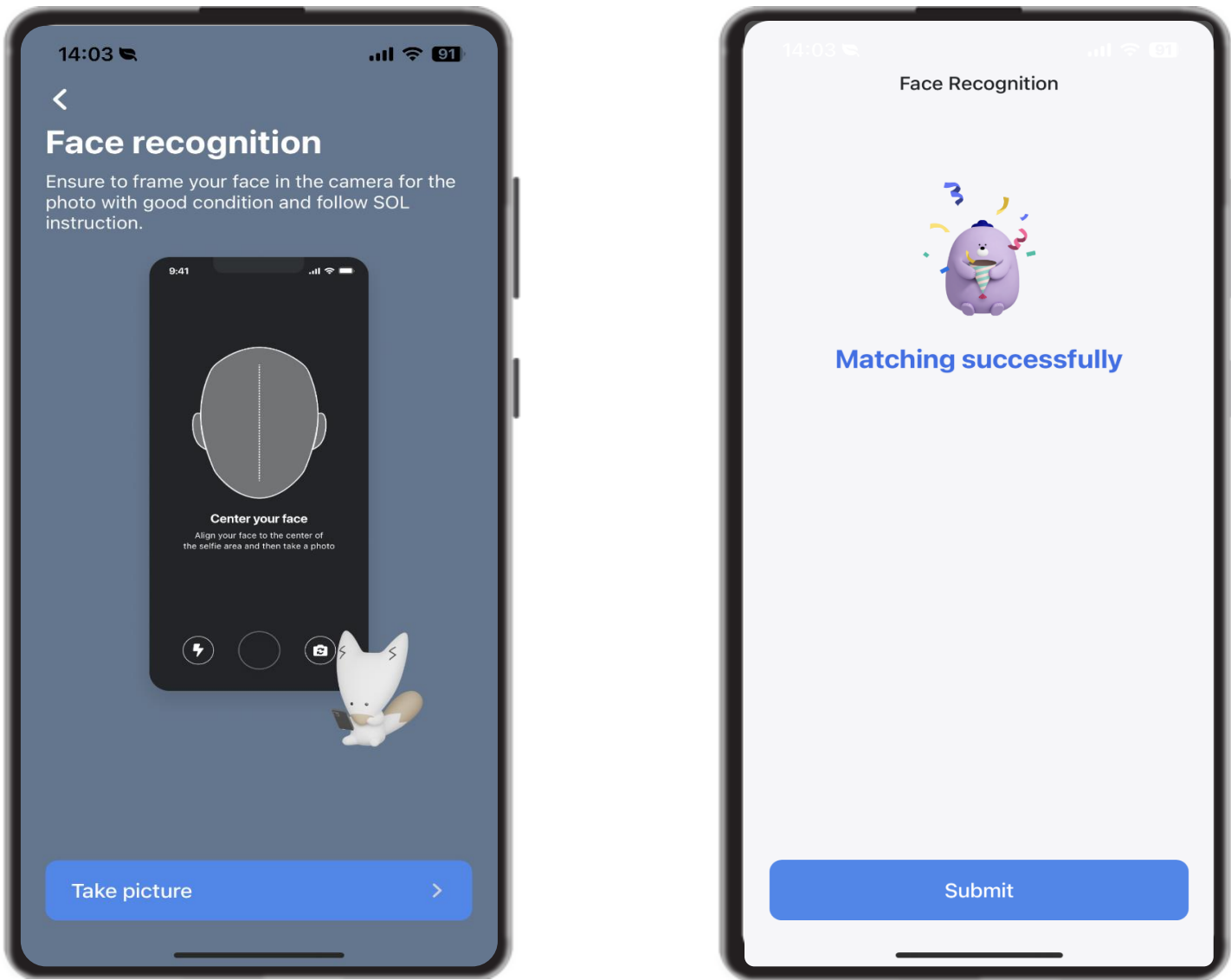


## Step 2: Take photo of Identity Document

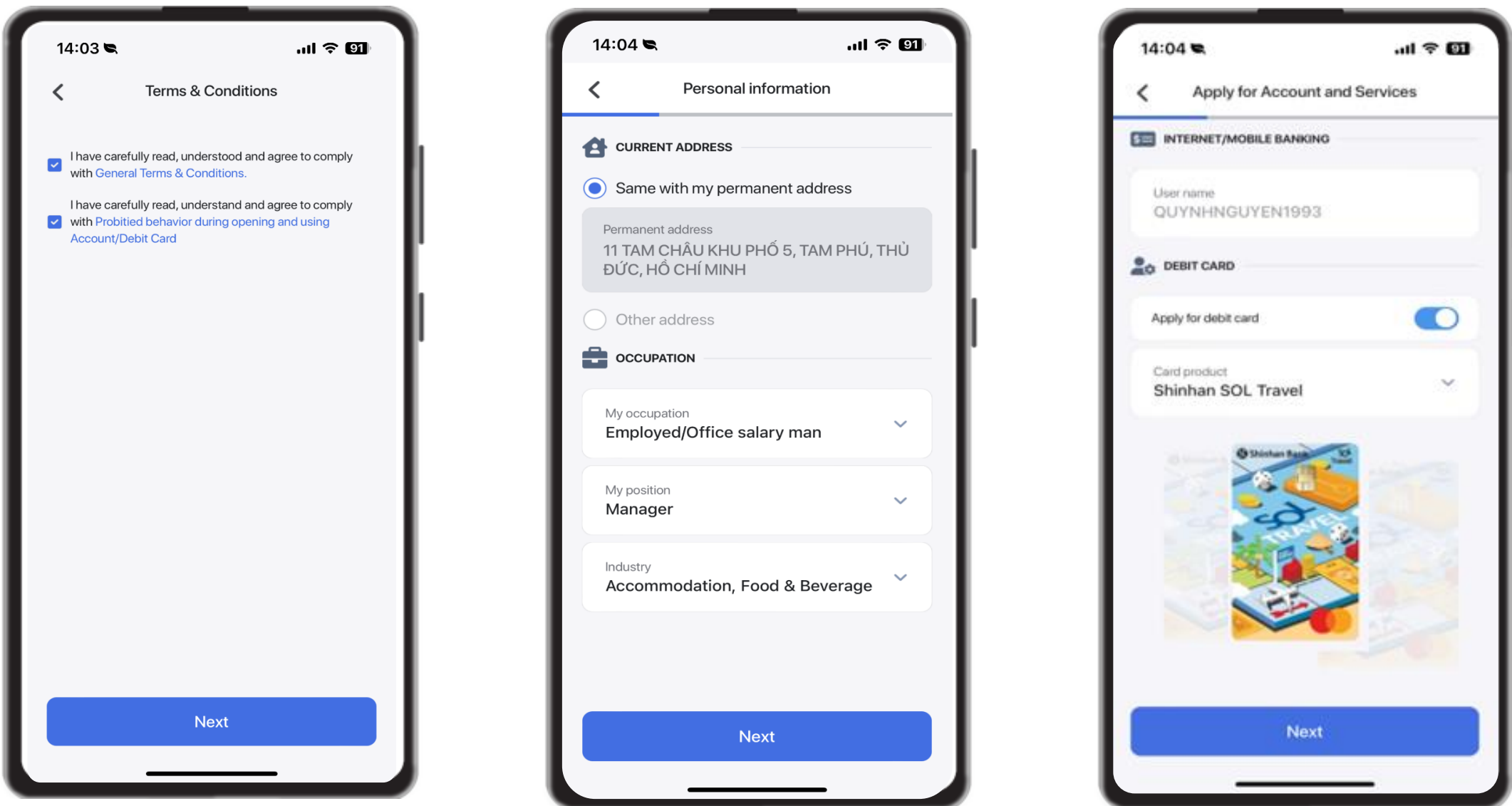


# PROCESSING (cont.)

## Step 3: Face recognition



## Step 4: Input information & Register card, other E-banking services



## Step 5: Sign contract with e-Signature

14:05

Customer's Commitment

Shinhan Bank

APPLICATION FOR REGISTRATION OF INFORMATION OPENING ACCOUNTS AND BANKING SERVICES FOR INDIVIDUAL

I hereby request Shinhan Bank Vietnam Ltd. (hereinafter referred as the Bank) to register information, open accounts and banking services as follows:

(Date: 1/20/2024)

**I. CUSTOMER INFORMATION**

**1. Basic Information**

Full name: NGUYEN NGOC PHUONG QUYNH  
Date of birth: 16/02/1993 Gender: FEMALE Nationality: VIET NAM  
More than 01 nationality: No \*nationality: No 2nd nationality: No  
Identity Card No/ Passport No: 091910030874  
Date of issue: 16/02/2022 Expiry date: 16/02/2033 Personal Tax Code: NNN  
Place of issue: QUOC TRUONG CUOC QUANG SAT QUANG T' HAIAM CHINH VIE THOI  
TUY XA HOI

Resident status: Yes Resident card/Visa No. (for foreigners only):  
I commit that I am US Tax Payer: No  
TIN No (for US Tax Payer):  
Current Address: 118 HAM BA TRUONG, PHUOC HOI  
QUANG A, THANH PHO HO CHI MINH

Ownership of current residence:  
Permanent address: 11 TAM CHAU KHU PHO S, TAM PHU  
THU DUC, HO CHI MINH  
Other address:  
Cellphone number: 0203998819 Home phone number:  
Email address: TRUYENVIE@SHINHAN.COM

**2. Other Information**

Company name:  
Company phone number:  
Company address:  
Industry:  
Position:  
Occupation Type:  
Monthly Income:  
Education:  
Direct mail to:  
Source of fund:  
Source of wealth:

Signature: NGUYEN NGOC PHUONG QUYNH (Date: 01/22/2024)

**II. REGISTRATION OF ACCOUNT OPENING AND BANKING SERVICES**

**1. Account opening**

Type of account: Online Demand Deposit Account  
Mobile No. Account: 0203998819  
Currency: VND

☒ I carefully read, fully understood and agree with the above Application.

Submit

14:05

Confirmation

**SMS authentication**

You're going to receive an OTP from E-signature vendor - FPT, kindly input this OTP to complete application.

- Kindly be acknowledge that once OTP inputted, you agree to use this OTP to create and use E-signature - as your hand-writing signature, to sign application.
- Application with your E-signature on will officially effective upon request approved.

Phone number: [Redacted]

Request authentication code

14:06

**Congratulation!**

Your application has been processed successfully.

Account name  
**NGUYEN NGOC PHUONG QUYNH**

Account number  
[Redacted] 819

Monthly account transaction limit  
**VND 100,000,000**

Visit our Branches or access to "Upgrading Monthly Account Transaction Limit" via SOL application to increase account transaction limit

- Application form will be sent to your email
- Temporary password to login in IB/MB and Debit confirmation will be sent via SMS

Login

**⚡ Maximum transaction limit for account & Debit card via this flow is 100 million VND/ month. For higher monthly transaction limit, please visit our Branch/ Transaction office to complete verification process.**



***Kindly find nearest Branch/Transaction office [here](#)***



**THANK YOU FOR YOUR TRUST IN USING  
SERVICE WITH  
SHINHAN BANK VIETNAM**

