

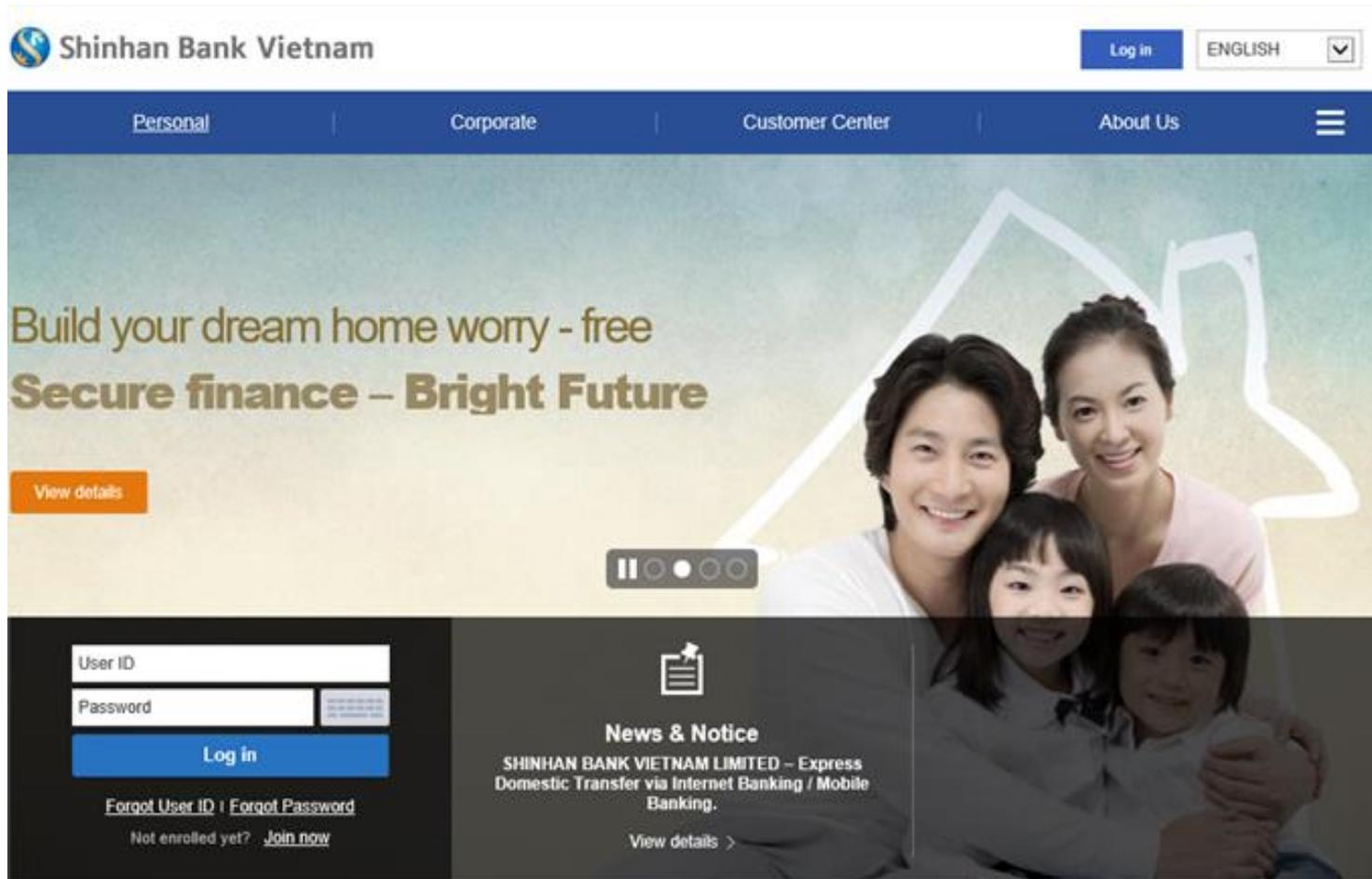
# Guideline to Activate & Set-up PIN for Consumer Visa Card via Internet Banking



## [Guideline to Activate for Consumer Visa Card – via Internet Banking](#)

After the Bank have successfully delivered card to Customer, He/she can activate this card via Internet Banking with following steps:

>> Access SHINHAN VIETNAM official website: <https://online.shinhan.com.vn>



The screenshot shows the homepage of the Shinhan Bank Vietnam website. At the top left is the Shinhan Bank Vietnam logo. To its right are 'Log in' and 'ENGLISH' buttons. Below the logo is a navigation menu with 'Personal', 'Corporate', 'Customer Center', and 'About Us' links. The main banner features a family photo and the text 'Build your dream home worry - free' and 'Secure finance – Bright Future'. A 'View details' button is located below the banner. On the left side, there is a login form with fields for 'User ID' and 'Password', a 'Log in' button, and links for 'Forgot User ID | Forgot Password' and 'Not enrolled yet? Join now'. On the right side, there is a 'News & Notice' section with a document icon, the text 'SHINHAN BANK VIETNAM LIMITED – Express Domestic Transfer via Internet Banking / Mobile Banking.', and a 'View details >' link.

### STEP 01:

After log-in with **User name & Password**

Choose tab **Cards** from Main Menu

Choose **Activation / PIN set-up**

The screenshot shows the Shinhan Bank Vietnam customer portal. The user is logged in as 'CUSTOMER USER' at 4:55. The main menu includes 'My Account', 'Payment/Transfer', 'Cards', 'Product & Service', and 'Settings'. The 'Cards' menu is open, showing options like 'General Information', 'Statement', 'Transaction History', 'Payment History', 'Credit Card Payment', 'Shinhan Reward', 'Installment', 'Block Card / Unblock Card', 'Activation / PIN set-up', and 'E-commerce Napas ATM Card'. A yellow arrow points to the 'Activation / PIN set-up' option. The background shows the 'My Profile Overview' section with a 'Setting' button and a table of user information.

Field	Value
User Name	VO
Transfer Limit (per day) (Available limit)	VND 199,999,999
Transfer Limit (Once)	VND 99,999,999
Last Login Date	07/06/2

### STEP 02:

Choose the card need to activate, click

button **Activate Card**

The screenshot shows the 'Activation / PIN set-up' page. The breadcrumb trail is 'HOME > Cards > Activation / PIN set-up'. Below the header is a table titled 'Select Card' with columns: Card type, Member Name, Card Number, Card Brand Name, ATM Function, Card Status, and Action. A yellow arrow points to the 'Activate Card' button in the third row of the table.

Card type	Member Name	Card Number	Card Brand Name	ATM Function	Card Status	Action
Primary	CUSTOMER NAME	4696-****-6270	LOTTE MART CREDIT	N	Active	Update Card   Set-up PIN here
Primary	CUSTOMER NAME	4696-****-2184	VISA Hi-Point Platinum...	Y	Blocked by Shinhan...	Update Card   Set-up PIN here
Primary	CUSTOMER NAME	4696-****-9255	VISA Hi-Point Platinum...	Y	Inactive	Activate Card
Primary	CUSTOMER NAME	4696-****-3943	VISA Classic Debit Card	Y	Inactive	Activate Card

**STEP 03:**

Input **Card Number & Expiry date** into boxes appropriately

Shinhan Bank Vietnam CUSTOMER USER 4:28 Extend Log Out ENGLISH

My Account | Payment/Transfer | Cards | Product & Service | Settings

HOME > Cards > Activation / PIN set-up

### Activation / PIN set-up

Please input 16 card digits

Card expiry date MM/YY

OTP Generating SMS Authentication Request

Card List

**STEP 04:**

After inputting Card Number & Expiry Date, please click button **SMS Authentication Request**

(System will send SMS OTP to registered phone Number)

Shinhan Bank Vietnam CUSTOMER USER 4:53 Extend Log Out ENGLISH

My Account | Payment/Transfer | Cards | Product & Service | Settings

HOME > Cards > Activation / PIN set-up

### Activation / PIN set-up

Please input 16 card digits

Card expiry date MM/YY

OTP Generating SMS Authentication Request

6 digits of authentication code

Input Time Limit: 02:55

Authentication Confirm

You have maximum 03 attempts to enter OTP Card Activate  
This function will be disabled if exceeding number of attempts, please kindly visit nearest Shinhan Branch for further supports

Card List



**STEP 05:**

Input OTP SMS received from Bank then  
Click button **Authentication Confirm**

Shinhan Bank Vietnam CUSTOMER USER 4:53 Extend Log Out ENGLISH

My Account | Payment/Transfer | Cards | Product & Service | Settings

HOME > Cards > Activation / PIN set-up

### Activation / PIN set-up

Please input 16 card digits

4 6 9 6 - 7 3 0 0 - 0 0 0 0 - 9 2 5 5

Card expiry date MM/YY

0 0 / 0 0

OTP Generating SMS Authentication Request

6 digits of authentication code

Input Time Limit: 02:55

XXXXXX

Authentication Confirm

You have maximum 03 attempts to enter OTP Card Activate  
This function will be disabled if exceeding number of attempts, please kindly visit nearest Shinhan Branch for further supports

Card List

**STEP 06:**

Card Activation is Success.  
Click button **Confirm** to complete

Shinhan Bank Vietnam CUSTOMER USER 4:57 Extend Log Out ENGLISH

My Account | Payment/Transfer | Cards | Product & Service | Settings

HOME > Cards > Activation / PIN set-up

### Activation / PIN set-up

Select Card

Card type	Member Name	Card Number	Card Brand Name	ATM	Card Status	Action
Primary	CUSTOMER NAME	4696-****-****-6270				Update Card Set-up PIN here
Primary	CUSTOMER NAME	4696-****-****-9255				Update Card Set-up PIN here
Primary	CUSTOMER NAME	4696-****-****-3943				Activate Card

Your card is successfully activated. Thank you.

Confirm

# Guideline to Set-up PIN for Consumer Visa Card – via Internet Banking

After Customer has successfully activated the Visa Consumer Card, he/she can set-up PIN for the card by themselves via Internet Banking, please process with following steps:

## **STEP 01:**

Choose tab **Cards** from Main Menu  
Choose **Activation / PIN set-up**

The screenshot shows the Shinhan Bank Vietnam internet banking interface. The user is logged in as 'CUSTOMER USER' at 4:55. The main menu includes 'My Account', 'Payment/Transfer', 'Cards', 'Product & Service', and 'Settings'. The 'Cards' menu is expanded, showing options: 'General Information', 'Statement', 'Transaction History', 'Payment History', 'Credit Card Payment', 'Shinhan Reward', 'Installment', 'Block Card / Unblock Card', 'Activation / PIN set-up', and 'E-commerce Napas ATM Card'. A yellow arrow points to the 'Activation / PIN set-up' option.

## **STEP 02:**

Choose the card need to set-up PIN, click button **Set-up PIN here**

The screenshot shows the 'Activation / PIN set-up' page in the Shinhan Bank Vietnam internet banking interface. The user is logged in as 'CUSTOMER USER' at 4:56. The breadcrumb trail is 'HOME > Cards > Activation / PIN set-up'. The page title is 'Activation / PIN set-up'. Below the title, there is a 'Select Card' section with a table of cards. A yellow arrow points to the 'Set-up PIN here' button in the first row of the table.

Card type	Member Name	Card Number	Card Brand Name	ATM Function	Card Status	Action
Primary	CUSTOMER NAME	4696-****-****-6270	LOTTE MART CREDIT	N	Active	<a href="#">Update Card</a> <a href="#">Set-up PIN here</a>
Primary	CUSTOMER NAME	4696-****-****-9255	VISA Hi-Point Platinum...	Y	Active	<a href="#">Update Card</a> <a href="#">Set-up PIN here</a>
Primary	CUSTOMER NAME	4696-****-****-3943	VISA Classic Debit Card	Y	Active	<a href="#">Update Card</a> <a href="#">Set-up PIN here</a>

**STEP 03:**

Enter new 06 digits PIN

Re- enter new 6 digits PIN to confirm

Click button **SMS Authentication Request**

*(System will send OTP SMS to registered phone number)*

**STEP 04:**

Input OTP which received via Registered Mobile Phone

Click button **Authentication Confirm**

Shinhan Bank Vietnam CUSTOMER USER 4:20 Extend Log Out ENGLISH

My Account | Payment/Transfer | Cards | Product & Service | Settings

HOME > Cards > Manage Your Card

### Manage Your Card

Create PIN for new card

For Security purposes, please choose a New Pin for your Card

Enter new 06 digit PIN

Re-enter new 06 digit PIN to confirm

OTP Generating **SMS Authentication Request**

Shinhan Bank Vietnam CUSTOMER USER 4:26 Extend Log Out ENGLISH

My Account | Payment/Transfer | Cards | Product & Service | Settings

HOME > Cards > Manage Your Card

### Manage Your Card

Create PIN for new card

For Security purposes, please choose a New Pin for your Card

Enter new 06 digit PIN

Re-enter new 06 digit PIN to confirm

OTP Generating **SMS Authentication Request**

6 digits of authentication code  **Authentication Confirm**

Input Time Limit: 02:33

**STEP 05:**

Set-up PIN is completed, Click button **Confirm** to back to Home page.

The screenshot shows the Shinhan Bank Vietnam website interface. At the top, the header includes the bank logo, the text 'Shinhan Bank Vietnam', and user information: 'CUSTOMER USER', a clock showing '4:56', an 'Extend' button, a 'Log Out' button, and a language dropdown set to 'ENGLISH'. Below the header is a navigation menu with 'My Account', 'Payment/Transfer', 'Cards', 'Product & Service', and 'Settings'. The main content area is titled 'Manage Your Card' and contains a 'Select Card' section with a table of card details. A white confirmation dialog box is overlaid on the table, displaying the message 'Thank you ...! your card's PIN is successfully updated', a yellow arrow pointing right, and a blue 'Confirm' button.

Card type	Member Name	Card Number	Card Brand Name	ATM Function	Card Status
Primary	CUSTOMER NAME			N	
Primary	CUSTOMER NAME			Y	
Primary	CUSTOMER NAME			Y	

**CONGRATULATION**  
Your Card Activation / PIN Set-up is Completed

**THANK YOU**

