

**The Mett Building**

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# PRESS RELEASE

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## SHINHAN BANK VIETNAM ACHIEVES THE PCI-DSS CERTIFICATE VERSION 4.0.1, CONTRIBUTING A SOLID FOUNDATION FOR POS PAYMENT SERVICE

*Ho Chi Minh City, on 16<sup>th</sup> April 2025* – Shinhan Bank Vietnam Limited (“Shinhan Bank”) achieved the international Payment Card Industry Data Security Standard Certificate (“PCI-DSS”) with the highest level 4.0.1 assessed by Broadband Security (Korea). Shinhan Bank is proud to be the first foreign bank in Vietnam achieving this international certificate, recognizing the bank constant efforts in improving, upgrading information technology infrastructure, in order to meet and comply with strict principles in customer data security.

PCI-DSS is an international security certificate established by the Payment Card Industry Security Standards Council (“PCI SSC”) to protect the cardholder data against frauds and breaches. Compliance with PCI-DSS standards helps Shinhan Bank increase its success rate of preventing suspicious transactions; supports the Bank to develop diversified services and card utilities; as well as expand its partner network participating in the bank’s payment ecosystem, etc. It also helps customers enhance their experiences in a fast and safe payment transactions, especially online card transactions.

To achieve this certificate, Shinhan Bank has successfully met all the PCI-DSS standards, including: advanced encryption, strict access controls, maintaining technical systems to prevent intrusion, continuous system monitoring and assessment, etc. in order to protect customer data.

Achieving the PCI-DSS Certificate not only enhances Shinhan Bank’s security infrastructures, but also affirm the Bank’s commitment in implementing the motto of “Customer data security is the top priority”. Moreover, efforts in achieving the PCI-DSS Certificate is one of targets in Shinhan Bank’s comprehensive digital transformation strategy, aiming to provide customers with safe, convenient and modern financial transaction experiences.

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Mr. Kim Dae Hong – Deputy General Director of Shinhan Bank Vietnam stated: *“To build a solid foundation for strengthening development of POS Payment Service, as well as card utility service, the information security and protection is an important condition for banking operation, especially in the context that digital technology is increasingly developing. Therefore, Shinhan Bank has strictly deployed in line with PCI-DSS standards with determination of protecting the safety of customers and partners in payment transactions. Achieving the international PCI-DSS Certificate with the highest level assessed by Broadband Security also demonstrated that our bank security system is continuously evolving, approaching the most stringent global technology standards”.*

Shinhan Bank will strongly invest in cybersecurity measures and collaborate with industry leaders to stay ahead of new challenges in the data protection operation. Previously, Shinhan Bank received ISO 27001:2013 certification from the British Standards Institution (BSI) for meeting international requirements for Information Security. We are expected to continue pursuing its goal of achieving ISO 27001:2022 certification in July 2025, reaffirming the Bank’s strong commitment to continuously enhancing its systems to ensure optimal customer information security.

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## **ABOUT SHINHAN BANK VIETNAM**

Shinhan Bank Vietnam Limited (“Shinhan Bank”) is a subsidiary of Shinhan Bank Korea, a member of Shinhan Financial Group (SFG). SFG is a leading financial group in South Korea, founded on the foundation of Shinhan Bank Korea, Shinhan Investment Corporation, and Shinhan Asset Management. SFG is listed on both the Korea Exchange (KRX) and the New York Stock Exchange (NYSE). SFG and Shinhan Bank Korea are among the top 10 Domestic Systemically Important Banks (D-SIBs) in the South Korean banking system.

In Vietnam, Shinhan Bank’s history can be traced back to 1993 when Shinhan Bank first opened the representative office in Ho Chi Minh City. Over the history of 32 years, we have built a broad network expanding from the North, the Central and the South of Vietnam. Currently, Shinhan Bank has been offering a diversified portfolio of tailored corporate and consumer banking products and solutions. Simultaneously, the Bank has also strengthened digital transformation process by applying advanced technologies to products/services, in order to bring “More friendly, More secured and More creative” financial solutions to customers, towards the target of “Becoming the leading digital bank in Vietnam in 2030”.

With the mission of “A better world through finance”, Shinhan Bank has constantly contributed to Vietnam’s socioeconomic development not only in terms of business operation, but also through meaningful social activities carrying profound humanity value. Shinhan Bank contributed more than VND 88 billion to social activities from 2007 until the end of 2024. Particularly in 2024, the Bank contributed the amount of over VND 6 billion, with 592 hours for social activities and 10,684 of employee’s participation times.



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For more information about Shinhan Bank Vietnam, please kindly visit:

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